

# FAQ

- No extended use fees
- Return eBooks early
- Unlimited checkouts with a maximum of 5 items at a time

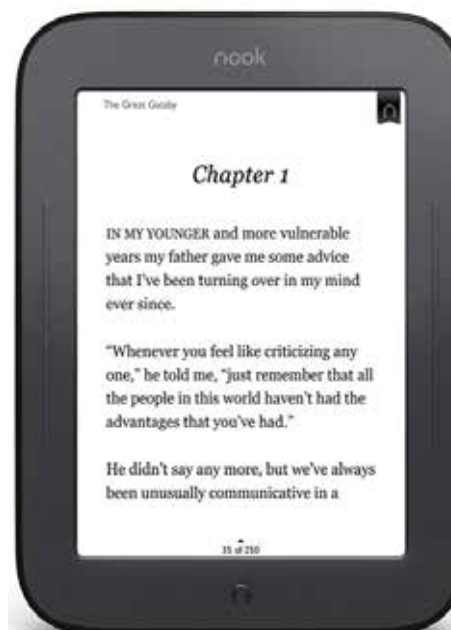


# Questions?

For questions and troubleshooting assistance, call the Information Desk at 847-429-4680.



# eBooks for Nooks, Kobos, and other non-Kindle eReaders



How to download eBooks  
with **Cloud Library** 



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**Main Library** 270 N. Grove Ave. Elgin, IL 60120 847-742-2411  
**Rakow Branch** 2751 W. Bowes Rd. Elgin, IL 60124 847-531-7271  
**South Elgin Branch** 127 S. McLean Blvd. South Elgin, IL 60177 847-931-2090

# Download eBooks using Cloud Library



1. Using a computer, go to [yourcloudlibrary.com](http://yourcloudlibrary.com).
2. Download the **Cloud Library App** for PC or Mac.
3. Follow the instructions to download and install the app on your computer.
4. To complete setup enter your state and library. Then enter your library card number as the username and PIN as the password.
5. Click **Browse** to view different categories or use **Search** to find a specific book.
6. If a title is currently checked out, click **Add to Hold List** and it will notify you when the book is available.
7. If the title is available click **Borrow**. You may check out the book for 28 days.
8. Click the title to read the eBook on your computer. To transfer to an eReader, connect your device then click **Transfer to Device**.



A screenshot of the Cloud Library website for Gail Borden Public Library District. The page shows a 'Currently Reading' section with two book covers: 'Because of Winn-Dixie' by Kate DiCamillo and 'The Shining' by Stephen King. The 'Transfer to device' button for 'The Shining' is highlighted with a red box. Below the books is a 'Hold List: Empty' section. At the bottom, there are four buttons: 'Suggestions List' (no books), 'Reading History' (25 book(s)), 'Books Of Interest' (6 book(s)), and 'View Book Files' (C:\Users\...ebooks).